Globalinx Enterprise, Inc.

# **ADOPTION NOTICE**

The undersigned Globalinx Enterprises, Inc. of Rochester, NY hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed and posted by it, all tariffs and supplements containing rates, rules, regulations for furnishing interexchange telecommunications service state-wide in the Commonwealth of Kentucky, filed with the Public Service Commission by Tri-M Communications, Inc. of Rochester, NY and in effect on the day of day of day of 2013, the date on which the public service business of the said Tri-M Communications was taken over by it.

This notice is issued on the day of May of May 2013, in conformity with 807 KAR 5:011, Section 11, of the Regulations for the filing of Tariffs of Public Utilities with the Public Service Commission of Kentucky.

By

Authorized by Ky P.S.C. Order No.

RECEIVED

12/20/2013

PUBLIC SERVICE COMMISSION OF KENTUCKY

# Tri-M Communications, Inc. d/b/a TMC Communications

Tri-M Communications, Inc., dba TMC Communications 125 E. De La Guerra, Suite 201 Santa Barbara, CA 93101

Tariff Schedule

Applicable to

Kentucky Intrastate

Telephone Communications

of

TRI-M COMMUNICATIONS, INC., dba

# TMC COMMUNICATIONS

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by John D. Marsh

Name

CEO Title Date Filed Ep 19 1998

Efferise ANT TO 807 KAR 5:011.

Resolution No. Res

# TARIFF CHECKING SHEET

Current sheets in this tariff are as follows:

Title Original Coriginal	Sheet	Revision
Original	Title	Original
Original	1	Original
Original	2	Original
4 Original 5 Original 6 Original 7 Original 8 Original 9 Original 10 Original 11 Original 12 Original 13 Original 14 Original 15 Original 16 Original 17 Original 18 Original 19 Original 20 Original 21 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	3	
6 Original 7 Original 8 Original 9 Original 10 Original 11 Original 12 Original 13 Original 14 Original 15 Original 16 Original 17 Original 18 Original 19 Original 20 Original 21 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original		
7 Original 8 Original 9 Original 10 Original 11 Original 12 Original 13 Original 14 Original 15 Original 16 Original 17 Original 18 Original 19 Original 20 Original 21 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	5	Original
8 Original 9 Original 10 Original 11 Original 12 Original 13 Original 14 Original 15 Original 16 Original 17 Original 19 Original 19 Original 20 Original 20 Original 21 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	6	
9 Original 10 Original 11 Original 12 Original 13 Original 14 Original 15 Original 16 Original 17 Original 18 Original 19 Original 20 Original 20 Original 21 Original 22 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 27 Original 28 Original	7	Original
10 Original 11 Original 12 Original 13 Original 14 Original 15 Original 16 Original 17 Original 19 Original 20 Original 20 Original 21 Original 22 Original 22 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 27 Original 28 Original	8	Original
11 Original 12 Original 13 Original 14 Original 15 Original 16 Original 17 Original 18 Original 19 Original 20 Original 21 Original 22 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	9	
12 Original 13 Original 14 Original 15 Original 16 Original 17 Original 18 Original 19 Original 20 Original 21 Original 22 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	10	
13 14 Original 15 Original 16 Original 17 Original 18 Original 19 Original 20 Original 21 Original 22 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original	11	
14 Original 15 Original 16 Original 17 Original 18 Original 19 Original 20 Original 21 Original 22 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	12	Original
15 Original 16 Original 17 Original 18 Original 19 Original 20 Original 21 Original 22 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	13	Original
16 Original 17 Original 18 Original 19 Original 20 Original 21 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	14	
17 Original 18 Original 19 Original 20 Original 21 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	15	
18 Original 19 Original 20 Original 21 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	16	_
19 Original 20 Original 21 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	17	
20 Original 21 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	18	
21 Original 22 Original 23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	19	•
Original Coriginal	20	
23 Original 24 Original 25 Original 26 Original 27 Original 28 Original	21	
24 Original 25 Original 26 Original 27 Original 28 Original	22	
25 Original 26 Original 27 Original 28 Original	23	_
26 Original 27 Original 28 Original	24	
27 Original 28 Original	25	
28 Original	26	
	27	
29 Original	28	
	29	Original

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Advice Letter No.

Decision No.

Issued by

John D. Marsh

Name

CEO Title Date F3 Ed? 19 1998

EVESHANT TO 807 KAR 5:011.

# **TABLE OF CONTENTS** Subject Matter Sheet No. Title Sheet Title Tariff Checking Sheet 1 Table of Contents 2 - 3 Preliminary Statement Explanation of Symbols Service Area Map 5 6 **Applicability** Territory 6 6 Notes 7 - 9 Rates and Charges 10 Taxes and Surcharges Rules 11 - 13 Rule 1 - Definitions 14 Rule 2 - Description of Service Rule 3 - Application for Service 14 Rule 4 - Reserved 14 Rule 5 - Reserved 14 Rule 6 - Establishment or Reestablishment of Credit 15 15 Rule 7 - Deposits and Guarantors

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name
CEO
Title

Date File p 19 1998

EFURSIANT TO 307 KAR 5011, SECTION 9 (1)

REVOLUTION BULL
SECRETARY OF THE COMMISSION

#### TABLE OF CONTENTS (Cont'd) Rules Sheet No. Rule 8 - Notices 16 Rule 9 - Rendering & Payment of Bills 16 - 18 Rule 10 - Disputed Bills 18 Rule 11 - Discontinuance & Restoration of Service 19 - 22 Rule 12 - Information to be Provided to the Public 22 Rule 13 - Reserved 22 Rule 14 - Continuity of Service 23 Rule 15 - Employee Service 23 Rule 16 - Limitation of Liability 23 - 26 Rule 17 - Use of Service for Unlawful **Purposes** 26 Rule 18 - Unauthorized Use 26 Billing Format Sample Bill 27 - 29

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name
CEO
Title

Date Filed: SFP 19 1998

Effective:
PURSUANT TO 307 KAR 5.011,
SECTION 9 (1)
Resolution, No.:

Tri-M communications, Inc., dba TMC Communications 125 E. De La Guerra, Suite 201 Santa Barbara, CA 93101

#### PRELIMINARY STATEMENT

This tariff contains all effective rates and rules together with information relating to and applicable to Tri-M Communications, Inc. TMC Communications ("TMC").

TMC provides 24-hour intrastate telecommunications services originating and terminating between points in Kentucky.

TMC has been granted authority by the Kentucky Public Service Commission to provide intrastate telecommunications service within the State of Kentucky.

#### SYMBOLS USED IN THIS TARIFF

- (C) To signify changed listing, rule, or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify an increase.
- (L) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.
- (T) To signify change in wording of ext but not change in rate, rule, or condition.

PUBLIC SERVICE COMMISS ON OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh

Name

CEO Title Date Filed: PURSUANT TO 807 KAR 5:011.
Effective: SECTION 9 (1)

Resolution The COMMISSION

# **SERVICE AREA MAP**

TMC has been granted authority by the Kentucky Public Service Commission to provide intrastate telecommunications service within the S ate of Kentucky.



PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name
CEO

Title

Date Filed: SEP 19 1998

Resolution, NP: 0307 KAR 5:011

STEPHEND BUY

#### APPLICABILITY

This tariff applies to 24-hour intrastate telecommunications service in Kentucky.

# **TERRITORY**

Within the State of Kentucky, as authorized by the Kentucky Public Service Commission.

#### **NOTES**

- (1) Calls that begin in one rate period and terminate in another will be rated according to the rate in effect at the time the calls begin.
- (2) Call duration is measured from the time hardware or software supervision indicates a connection between the calling and called stations.
- Time Periods:
  The Day period is Monday through Friday, from 8:00 a.m. to 4:59 p.m. The
  Evening period is Monday through Friday, from 5:00 p.m. to 10:59 p.m. The
  Night/Weekend period is Monday through Friday, from 11:00 p.m. to 7:59 a.m.,
  and Saturday, from 8:00 a.m. to Sunday at 10:59 p.m.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by John D. Marsh

Name

CEO Title Date Fil SEP 19 1998

Effective ANT TO SO7 KAR 5.011, SECTION 9 (1)

RESOLUTION BULL
SECRETARY OF THE COMMISSION

## RATES AND CHARGES

I. Switched - 1, Long Distance Serv ce

Switched - 1, Long Distance Service is available to Customers who maintain a minimum monthly usage of at least \$100.00

1. Activation Fee:

\$0.00

2. Monthly Access Fee:

\$0.00

3. Usage Rate (per minute):

\$0.102

4. Calls are billed in six (6) second increments with a six (6) second minimum.

II. Switched - 2, Long Distance Serv ee

Switched - 2, Long Distance Serv ce is available to all Customers regardless of their minimum monthly usage amount.

1. Activation Fee:

\$0.00

2. Monthly Access Fee:

\$0.00

3. Usage Rate (per minute):

\$0.155

4. Calls are billed in six (6) second increments with a six (6) second minimum.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Advice Letter No.

Decision No.

Issued by John D. Marsh

Name CEO

Title

Date Filed:

SEP 79 1998

Effective:

PURSUANT TO 807 KAR 5:011.

Resolution STGTION 9 (1)

BY: SPECIAL BULL

SECRETARY OF THE COMMISSION

#### RATES AND CHARGES (Cont'd)

#### III. Dedicated - 1, Long Distance Service

Dedicated - 1, Long Distance Service is available to Customers who maintain a minimum monthly usage of at least \$100.60.

1. Activation Fee:

\$0.00

2. Monthly Access Fee:

\$0.00

3. Usage Rate (per minute):

\$0.066

4. Calls are billed in six (6) second increments with a six (6) second minimum.

# IV. Dedicated - 2, Long Distance Se; vice

Dedicated - 2, Long Distance Service is available to all Customers regardless of their minimum monthly usage amount

1. Activation Fee:

\$0.00

2. Monthly Access Fee:

\$0.00

3. Usage Rate (per minute):

\$0.096

4. Calls are billed in six (6) second increments with a six (6) second minimum.

PUBLIC SERVICE COMMISSION OF KENTUCKY

EFFECTIVE

Advice Letter No.

Decision No.

Issued by John D. Marsh

Name

CEO Title Date Filed:

Effective EP 19 1998

PURSUANT TO 807 KAR 5:011,
Resolution Story ON 0.41

Y: Stephan Buy

# RATES AND CHARGES (Cont'd)

# V. Calling Card

1. Activation Fee:

\$0.00

2. Monthly Access Fee:

\$0.00

3. Usage Rate (per minute):

\$0.199

4. Calls are billed in six (6) second increments with an eighteen (18) second minimum.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by

John D. Marsh

Name

CEO Title Date File& EP 19 1998

PURSUANT TO 807 KAR 5:011, Effective: SECTION 9 (1)

Resolution Sour Buy SECRETARY OF THE COMMISSION

Tri-M communications, Inc., dba TMC Communications 125 E. De La Guerra, Suite 201 Santa Barbara, CA 93101

# RATES AND CHARGES (Cont'd)

#### TAXES AND SURCHARGES

# A. Applicable Taxes

In addition to the charges specifically pertaining to TMC's services, certain federal, state, and municipal surcharges, taxes, and fees will be applied. These surcharges, taxes and fees are calculated based upon the amount billed to the end user for the Carrier's intrastate service:

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Advice Letter No.

Decision No.

Issued by John D. Marsh

Name

CEO Title Date Filed: 19 1998

**Efforisy**9/NT TO 807 KAR 5:011, SECTION 9 (1)

Resolution No:
BY:
SECRETARY OF THE COMMISSION

#### **RULES**

#### Rule 1 - Definitions

#### A. <u>Definitions</u>

- 1. Accounting Code: A multi-digit code which enables a customer to allocate telecommunication charge to its internal accounts.
- 2. Authorization Code: A multi-digit code which enables a customer to access TMC's network and enables TMC to identify the customer's use for proper billing.
- 3. Business Hours: The phrase "business hours" means the time after 8:00 A.M. and before 5:00 P.M., Monda, through Friday excluding holidays.
- 4. Carrier: The term "Carrier" means Tri-M Communications, Inc., dba TMC Communications.
- 5. Company: The term "Company" means Tri-M Communications, Inc., dba TMC Communications.
- 6. Customer: See definition under "subscriber".
- 7. Day: The term "day" means 8:00 A.M. to 4:59 P.M. local time at the originating city, Monday through Friday, excluding Company-specific holidays.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh

Name

CEO Title Date Filed:
SEP 19 1998
Effective:
PURSUANT TO BUT KAR 5.011.
Resolation (N) 9 (1)
BY: SECRETARY OF THE COMMISSION

## Rule 1 - Definitions (Cont'd)

- 8. Delinquent or Delinquency The terms "delinquent" and "delinquency" mean an account for which paymen has not been paid in full on or before the last day for timely payment.
- 9. Evening: The term "evening" means 5:00 P.M. to 10:59 P.M. local time at the originating city, Monday through Friday and on Company-specified holidays except when a lower rate would normally apply.
- 10. Exchange Area: The term "exchange area" means a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas wher: individual telephone exchange companies hold themselves out to provide communication services.
- Holiday: The term "holid y" means all Company-specific holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Friday after Thanksgiving Day, and Christmas Day.
- 12. Local Access Transport Area ("LATA"): The phrase "Local Access Transport Area" means a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communication services.
- 13. Local Exchange Carrier/Local Exchange: This term means a company providing local telecommunications service within a local exchange or LATA.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by John D. Marsh

Name CEO

Title

Date Filed: 19 1998

PURSUANT TO 807 KAR 5.011,

Resolution No. Bay

BY: Step and Bay

#### Rule 1 - Definitions (Cont'd)

- 14. Night\Weekend: The words "night/weekend" mean 11:00 P.M. to 7:59 A.M. local time in the originating city, Saturday, from 8:00 A.M. to Sunday at 10:59 P.M.
- 15. Nonbusiness Hours: The phrase "nonbusiness hours" means the time period after 5:00 P.M. and before 8:00 A.M., Monday through Friday, all day Saturday, Sunday, and on holidays.
- 16. Regular Billing: The wor's "regular billing" mean a standard bill sent in the normal TMC billing cycle. This billing consists of one bill for each account assigned to a subscriber.
- 17. Residential Service: The phrase "residential service" means telecommunication services used primarily as nonbusiness service.
- 18. Subscriber: The term "subscriber" means the firm, company, corporation, or other entity which contracts for service under this tariff and which is responsible for the payment of charges as well as compliance with Carrier's regulations pursuant to this tariff. The term "custome:" is synonymous with the term "subscriber."
- 19. Switch: The term "switch' means an electronic device which is used to provide circuit routing and control
- 20. Timely Payment: The tenn "timely payment" means a payment on a customer's account made on or before the due date.

PUBLIC SERVICE COMMISSION OF KENTUCKY

EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name

CEO Title Date Filed:

Effective: SEP 19 1998

PURSUANT TO 807 KAR 5:011.

Resolution NECTION 9 (1)

#### Rule 2 - Description of Service

A. TMC provides 24-hour intrastate elecommunications services originating and terminating between points in Kentucky.

# Rule 3 - Application for Service

- A. Business or residential households wishing to obtain service are required to sign a completed service order. On Carner's receipt of the signed form, under normal circumstances, Carrier will accept or reject the order within three business days. The customer will be provided with service, under normal circumstances, within fourteen business days.
- B. Any change in rates or regulation; prescribed by the Kentucky Public Service Commission automatically modifies the terms and regulations of contracts to the extent of such change.

Rule 4 - (Reserved)

Rule 5 - (Reserved)

PUBLIC SERVICE COMMISSION
OF KENTUCKY

EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name

CEO Title Date Filed:

Effective SEP 19 1998

PURSUANT, TO 807 KAR 5:011, Resolution SECTION 9 (1)

BY Stephan Buy

#### Rule 6 - Establishment and Reestablishment of Credit

- A. TMC reserves the right to examine the credit record and check the references of all applicants and customers.
- B. Negotiations of customer's advance payment shall not itself obligate the Carrier to provide services or continue to provide service, if a later check of applicant's credit record is, in the opinion of the Carrier, contrary to the best interest of the Carrier.

# Rule 7 - Advance Payments, Deposits, and Guarantors

TMC does not require advance payments or deposits.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
FFFECTIVE

Advice Letter No.

Decision No.

Issued by John D. Marsh

Name CEO

Title

Date Filed: SEP 19 1998

Effective: PURSUANT TO 807 KAR 5:011,

Resolution No.: 3(1)

#### Rule 8 - Method of Service of Notices

- A. Unless otherwise provided by these Rules, any notice by the Carrier to the customer may be given either verbally to the customer or to the customer's authorized representative, or by written notice mailed to the customer's last known address.
- B. Carrier will give written notice to customers of any rate increase or cancellation of service.
- C. Unless otherwise provided by these Rules, any notice by the customer or its authorized representative may be given verbally to the Carrier at the Carrier's business office or by written notice mailed to the Carrier's business office. Cancellation of service must be by written notice.

#### Rule 9 - Rendering and Payment of Bills

A. Customer bills are issued monthly. The customer will receive its bill on or about the same day of each month. Months are presumed to have 30 days. The billing date is dependent on the billing cycle assigned to the customer. Each bill contains monthly recurring charges billed in advance, usage charges billed in arrears, and the last date for timely payment.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name

CEO Title Date Filed:

SEP 19 1998

Effective: PURSUANT TO 807 KAR 5:011.

Resolution 946:TION 9 (1)

BY: Stephan Buy

SECHETARY OF THE COMMISSION

# Rule 9 - Rendering and Payment of Bill (Cont'd)

- B. Bills are due and payable as spec fied on the bill. Bills may be paid by mail or in person at the business office of the Carrier or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, credit card, money order, or cashier's check.
- C. Customer payments are considered prompt when received by TMC or its agent by the due date on the bill. The due date is 21 days after the bill is rendered and is designated by the due date on the customer's bill. The customer shall have at least 21 days from the rendition of a bill to timely pay the charge; stated.
- D. However, if a customer's service has been discontinued within the past 12 months or if the customer incurs usage charges during a billing period which are equal to at least 200% of the amount of the customer depose t or guarantee, payment may be demanded for the usage charges by a telephone call to the customer followed by written notification of such demand sent by first class mail. If the usage charges remain unpaid in any of the following circumstances: five days from the rendition of written notification, or a mutually established late payment arrangement date, or 30 days from the date of the bill, the usage charge will be deemed delinquent. Charges deemed delinquent may be subject to the lesser of either a late payment charge of 1-1/2% per month or such other amount allowed by law. This amount will be assessed from the date payment was due.
- E. The Carrier is not responsible for local telephone charges incurred by the customer in gaining access to the carrier's network.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name

<u>CEO</u>

Title

Date File (5 EP 19 1998

Effective: PURSUANT TO 807 KAR 5:011.

Restruit Rivan Buy
SECRETARY OF THE COMMISSION

# Rule 9 - Rendering and Payment of Bills (Cont'd)

F. A bill shall not include any previously unbilled charge for service furnished prior to three months immediately preceding the date of the bill, except charges for collect calls, credit card calls, third party calls and "Firor file" calls (those which cannot be billed, due to the unavailability of complete billing information to the company) which shall have a six-month backbilling period. In cases of to I fraud, a backbilling period of no more than one and a half years.

# Rule 10 - Disputed Bills

- A. A customer may make a complain in writing, in person or by telephone.
- B. In the case of a billing dispute between the customer and the Carrier which cannot be settled to their mutual satisfaction the undisputed portion and subsequent bills must be paid on a timely basis, as described in Rule 9, or the service may be subject to disconnection.
- C. The customer may request an in-dipth investigation into the disputed amount and a review by a TMC manager within 30 days of the disputed bill's billing date.
- D. If the customer and TMC still disagree about the disputed amount after the investigation and review by a manager of the Carrier, the customer may appeal to the Kentucky Public Service Commission for its investigation and decision.

PUBLIC SERVICE COMMISSION OF KENTUCKY

FFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh

Name CEO

Title

Date Filed:

Effective 19 1998

PURSUANT TO 807 KAR 5:011.
Resolutions 2010(0) 9 (1)

SY: Stotanu BUL SECRETARY OF THE COMMISSION

#### Rule 11 - Discontinuance and Restoratio of Service

#### A. Discontinuance by Customer

- 1. A customer may have service discontinued upon 10 days notice to the Carrier. Notices will be deemed received upon actual receipt by the Carrier. Customers remain responsible for payment of all bills for services furnished.
- 2. If a customer cancels his coder for service before the service begins, a \$10.00 charge will be levied upor the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by the corporation. Also, any fees for expedited service are nonrefundable.

PUBLIC SERVICE COMMISSION
OF KENTUCKY

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name

CEO Title Date Filed:

SEP 19 1998

Effective:

PURSUANT TO SO7 KAR 5:011.

Resolution FNO (N) 9 (1) BY: Skolan Bu

#### Rule 11 - Discontinuance and Restoration of Service (Cont'd)

#### A. <u>Discontinuance by Customer</u> (Coat'd)

- 3. No minimum or termination charge will apply if service is terminated because of condemnation, destruction or damage to the property by fire or other causes beyond the control of the customer.
- 4. Upon termination, pre-subscribed customers may be held responsible for charges thereafter if the customer has not selected an alternative long distance carrier or the local exchange carrier has not transferred service to the alternative carrier because such a customer may continue to receive service from TMC.

#### B. <u>Discontinuance by TMC</u>

- 1. TMC will follow the appropriate state requirements.
- (a) TMC may discontinue service under the following circumstances:
  - (i) Nonpayment of any sum due to TMC for service more than 30 days beyond the date of the invoice for such service. In the event TMC terminates service for nonpayment, the customer will be liable for all reasonable costs of collection including court costs, expenses, and actual attorney's fees.
  - (ii) A violation of, or failure to comply with, any regulation governing the furnishing of service.
  - (iii) An order from a court or from another government authority having jurisdiction which prohibits TMC from furnishing service.
  - (iv) Failure to post a required deposit or guarantee.
  - (v) In the event the customer supplied false or inaccurate information of a material nature in order to obtain service.

PUBLIC SERVICE COMMISSION OF KENTUCKY FEFFCTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh

Name

CEO Title Date Filed: SEP 19 1998

Effective:
PURSUANT TO 807 KAR 5.011.
Resolution No.: (1)

BY: SKOKAND BUY

# Rule 11 - Discontinuance and Restoration of Service (Cont'd)

- В. Discontinuance by TMC (Cont'd)
  - (vi) Incurring charges not covered by a deposit or guarantee and evidencing an intent not to pay such charges when due.
  - Any violation of the conditions governing the furnishing of service. (vii)
  - (viii) For lack of use by he customer for three full billing cycles.
  - Service may be refused or disconnected in the event of illegal use. TMC may (b) disconnect service for this reason after sending written notice certified mail to the customer's last known add ess.
- C. Notice for Disconnection Under Fule 11(B)(1)(a)(i)-(viii)
  - 1. Written notice of the pending disconnection will be rendered not less than 10 days prior to the disconnection. Notice shall be deemed given upon deposit, first class postage prepaid, in the U.S mail to the customer's last known address;
  - Service may be discontinued during business hours on or after the date specified in 2. the notice of discontinuancs. Service will not be discontinued on a day when the offices of TMC are not available to facilitate reconnection of service or on a day immediately preceding such a day.

PUBLIC SERVICE COMMISSION OF KENTUCKY SEEFOTIVE

Advice Letter No.

Decision No.

Issued by John D. Marsh Name

**CEO** Title

Date Filed:

SEP

Effective:

PURSUANT TO 807 KAR 5:011,

Resolution From 9 (1) BY Stephano

# Rule 11 - Discontinuance and Restoration of Service (Cont'd)

#### D. Restoration of Service

1. The customer may restore service by full payment in any reasonable manner including by personal check. However, TMC may refuse to accept a personal check if a customer's check for payment of service has been dishonored, excepting bank error, within the last twelve months. There is a \$25.00 charge for restoration of service after disconnection.

## Rule 12 - Information to be Provided to the Public

- A. A copy of this tariff schedule and advice letters will be available for public inspection in the Carrier's business office during regular business hours.
- B. A copy of this tariff will be provided by Carrier's business office upon request for a nominal cost to cover postage and copying fees.

Rule 13 - (Reserved)

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name
CEO

CEO Title Date Figer 19 1998

ENERGIVANT TO 807 KAR 5:011, SECTION 9 (1) PROSOLUTION NO. ) BALL

#### Rule 14 - Continuity of Service

A. In the event of foreknowledge of an interruption of service for a period exceeding 24 hours, customers will be notified in writing by mail at least one week in advance.

# Rule 15 - Employee Service

A. Employees of TMC receive no special rates or discounts.

#### Rule 16 - Limitation of Liability

#### A. <u>Indemnification</u>

- 1. The customer indemnifies and saves TMC harmless against all claims arising out of, including but not limited to, the following:
  - (a) acts or omissions of other companies when their facilities are used in connection with TMC's facilities to provide service; and
  - (b) claims for libel, slander, or infringement of copyright arising from the material claims for infringement of patents arising from, combining with, or using in connection with, facilities of the Carrier, apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Carrier.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name
CEO
Title

Date Filed: FP 19 1998

Effection 9 (1)

#### Rule 16 - Limitation of Liability (Cont'c)

#### B. Furnishing of Services

- 1. The Carrier's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the provision of the service without unreasonable expense.
- 2. Service is furnished as Business Service and Residential Service. Any customer, whether business or residential, may obtain service from the Carrier subject to the terms and conditions stated in the Carrier's tariffs.

# C. Transmitting Messages

1. The Carrier does not undertake to transmit messages but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in these tariffs.

# D. Maintenance and Repair

1. All costs associated with the maintenance and repair of services furnished by the Carrier will be borne by the Carrier, except as specified elsewhere in this tariff.

#### E. <u>Liability of Carrier</u>

1. The liability of the Carrier, if any, for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission during the course of furnishing service shall in no event exceed an amount equivalent to the charge to the customer for the service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occurred in excess of 48 hours after notification has been made. The Carrier will not be responsible for any lost profits, consequential damages, or incidental damages of the subscriber or any other party, or for any claim of damage by the subscriber or against the subscriber by any other party. Any mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused by or contributed to by the negligence or willful act of the customer, or which arise from facilities or equipment used by the customer, shall not result in the imposition of any liability upon the Carrier.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name
CEO
Title

Date 6 2 19 1998

PURSUANT TO 807 KAR 5:011.

Resolution (NO) BUU
SECRETARY OF THE COMMISSION

#### Rule 16 - Limitation of Liability (Cont'd)

# E. <u>Liability of Carrier</u> (Cont'd)

- 2. TMC shall not be liable for any act, omissions to act, negligence, or the quality of service of any local exchange carrier or other provider whose facilities are used in furnishing any portion of the service received by the customer.
- 3. TMC shall not be liable for any failure of performance due to causes beyond its control, including but not limited to cable dig-up by third party, acts of God, civil disorders, actions of gove mental authorities, actions of civil or military authority, labor problems, national emergency, insurrection, riots, war, fire, flood, and atmospheric conditions or other phenomena of nature, such as radiation. In addition, the Carrier shall not be liable for any failure of performance due to necessary network reconfiguration, system modifications for technical upgrades, or regulations established by or actions taken by any court or government agency having jurisdiction over the Carrier.
- 4. TMC shall not be liable for any failure of performance caused by or the result of, but not limited to, any act or omission by a customer or any entity other than TMC that is furnishing services, facilities, and equipment used in connection with TMC's services or facilities.
- 5. In no event shall the customer have any claims against the Carrier for any fraudulent usage over customer's PB 'C or CPE equipment, with Direct Inward System Access ("DISA") capability, by an outside caller or employees of the customer.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name

CEO Title Date Filed: 19 1998

EFFERSIVENT TO 807 KAR 5011. SECTION 9 (1)

# Rule 16 - Limitation of Liability (Cont'c)

#### F. Overpayment

- 1. The Carrier shall not be obligated to refund any overpayment by a user unless a written claim for such overpayment, together with substantiating evidence which will allow the Carrier to verify such claim, is submitted within one year of the alleged overpayment.
- 2. If the customer sends the Carrier an overpayment and the Carrier discovers the overpayment, the Carrier will credit the overpayment to the customer's future billing.

#### G. Disclaimer of Warranties

1. Except as expressly provided in this tariff, the Carrier makes no expressed or implied understandings, agreements, representations, or warranties, including any warranties regarding the merchantability or fitness for a particular purpose.

## H. Refunds for Interruption or Impairment to Carrier Service

1. It shall be the obligation of the customer to immediately notify the Carrier of any service interruption.

#### Rule 17 - Use of Service for Unlawful Purposes

A. The services tariffed are furnished subject to the condition that they will not be used for any unlawful purposes. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such services are being used or are likely to be used in violation of the law. If TMC receives other evidence giving reasonable cause to believe that such services are being or are likely to be so used, it will either discontinue or deny the services or refer the matter to the appropriate law enforcement agency.

# Rule 18 - Unauthorized Use

A. Any individual who uses or receives TMC service, other than under the provisions of an accepted application for service and a current customer relationship, shall be liable for both the tariffed cost of the service received and TMC's cost of investigation and collection.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by

John D. Marsh

Name

CEO

Title

SEP 19 1998

Date Filed:
PURSUANT TO 807 KAR 5:011.

Effective ECTION 9 (1)

BY: Stechan Buy

RESORTION OF THE COMMISSION

# **BILLING FORMAT**

C ISTOMER#: 1000233 T \_EPHONE#: 760-943-9374 I +/OICE#: 971100114 I +/OICE DATE: 11/30/97 P \SE#: 0002

TOTAL DUE:

\$52.79

QUEBRADA CIRCLE

CARLSBAD

CA 92 109

Make Payable to: TRI-M COMMUNICATIONS P. O. BOX 512670 Los Angeles CA 90051-0670

PLEASE RETAIN THIS INVOICE PAGE FOR YOUR RECORDS

# INVOICE SUMMARY

INVOICE NUMBER	INVOICE DATE	TELEPHONE NUMBER	CUSTOMER NUMBER	TOTAL DUE
97110114	11/30/97	760-943-9374	1000233	\$52.79
PREVIOUS ACCOUNT SUMMARY	PREVIOUS AMOUNT DUE PAYMENTS RECEIVED ADJUSTMENTS BALANCE FORWARD			71.53 71.53CR 0.00 0.00
CURRENT ACCOUNT SUMMARY	LONG DISTANCE USAGE BOC USAGE SUMMARY	SUPPLARY		48.59 1.32
	FEDERAL TAX STATE AND LOCAL TA TOTAL CURRENT CHAR			1.50 1.38 <b>52.79</b>
	<u> </u>	→ PLEASE REMIT PAYME		\$52.79

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name

CEO Title Date Filed:

SEP 19 1998

Effective:
PURSUANT TO 807 KAR 5.011.
Resolution 500 (1)

BY: Stepant Buy SECRETARY OF THE COMMISSION

# BILLING FORMAT (Cont'd)

CUSTOMER#: 1000233 TELEPHONE#: 760-943-9374 INVOICE#: 971190114 INVOICE DATE: 11/30/97 PAGE#: 0004

# LONG DISTANCE

# **CALL DETAIL REPORT**

ITEM	DATE	TIME	CITY	STATE	NUMBER CALLED	CALL TYPE	MINUTES	USAGE (\$)
2 3 4 5 6 7 8 9 10 112 134 15 16 17 8 9 10 112 134 15 16 17 8 9 20 20 20 20 20 20 20 20 20 20 20 20 20	10/27/97 10/28/97 10/29/97 10/29/97 10/29/97 10/29/97 10/30/97 10/30/97 11/03/97 11/03/97 11/06/97 11/06/97 11/06/97 11/06/97 11/12/97	10:13 A A OS 10:13 A A OS 12:7 A A A OS 11: 44 A A A A A A A A A A A A A A A A A A	WASHINGTON TAMPA BALCONES WASHINGTON TAMPA TAMPA WASHINGTON TAMPA TAMPA TAMPA WASHINGTON EVERYHLS MILLBURN MEW YORK SONORA SODA SPG VAN MUYS SONORA SODA SPG VAN MUYS NORTHRIDGE NORTHRIDGE NORTHRIDGE NEWFORTECH NORTHRIDGE EVERLYHLS BEVERLYHLS	CHTXHXXADYXXXYXXADXXXXXXXXXXXXXXXXXXXXXXXXX	202-537-487 E13-855-220 830-755-229 202-537-487 813-855-230 202-537-487 310-859-964 310-859-964 973-992-045 202-536-998 203-536-998 204-536-998 205-536-998 206-536-988 E15-537-484 E16-537-484 E18-773-458 310-859-984 310-859-984 310-859-984 310-859-984 310-859-984 310-859-984 212-974-851	DAY	1316429068332815165695333394024	0.40 0.03 0.50 0.16 0.14 0.31 0.05 0.13 0.13 0.13 0.13 0.13 0.105 0.05 0.09 0.007 0.103 0.03 0.03 0.03 0.03 0.03 0.03 0.05 0.05 0.1

SUBTOTALS FOR ORIGINATING NUMBER 7:07-943-1081 703 66.5 PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Advice Letter No.

Decision No.

Issued by
John D. Marsh
Name
CEO
Title

Date Files Ep 19 1998

EFECTION 9 (1)

Resplution Norm But

Tri-M communications, Inc., dba TMC Communications 125 E. De La Guerra, Suite 201 Santa Barbara, CA 93101

# BILL [NG FORMAT (Cont'd)

CUSTOMER#: 1000233 TELEPHONE#: 760-943-9374 INVOICE#: 971100114 INVOICE DATE: 11/30/97 PAGE#: 0007

# LONG DISTANCE

# CALL DETAIL REPORT :

ITE	М	DATE	TIME	CIT		STATE	NUMBER CALLED	CALL TYPE	MINUTES	USAGE (\$)	
5 5 5	1 11 2 11 3 11	/16/97 /19/97 /20/97	08:43 A 02:23 P 10:06 A	KEN NEW KEN:	NGTON YORK NGTON	MD VM DM	301-949-4531 212-268-1443 301-949-4531	NGT DAY DAY	4.8 0.6 13.6	0.47 0.06 1.33	
									-		
									-		
				-							į
				<u></u>		···					
	MTO	TALS FOR	ORIGINATI	ING NU	NIER 760 -	943-9374	703		364.3	31.91	

Advice Letter No.

2585\002 UK4858.TKY

Decision No.

Issued by
John D. Marsh
Name

CEO Title Date Filed: 19 1998

EFURSUANT TO 807 KAR 5.011.

OF KENTUCKY EFFECTIVE

SECTION 9 (1)

Resolution ,No:

BY: SECRETARY OF THE COMMISSION